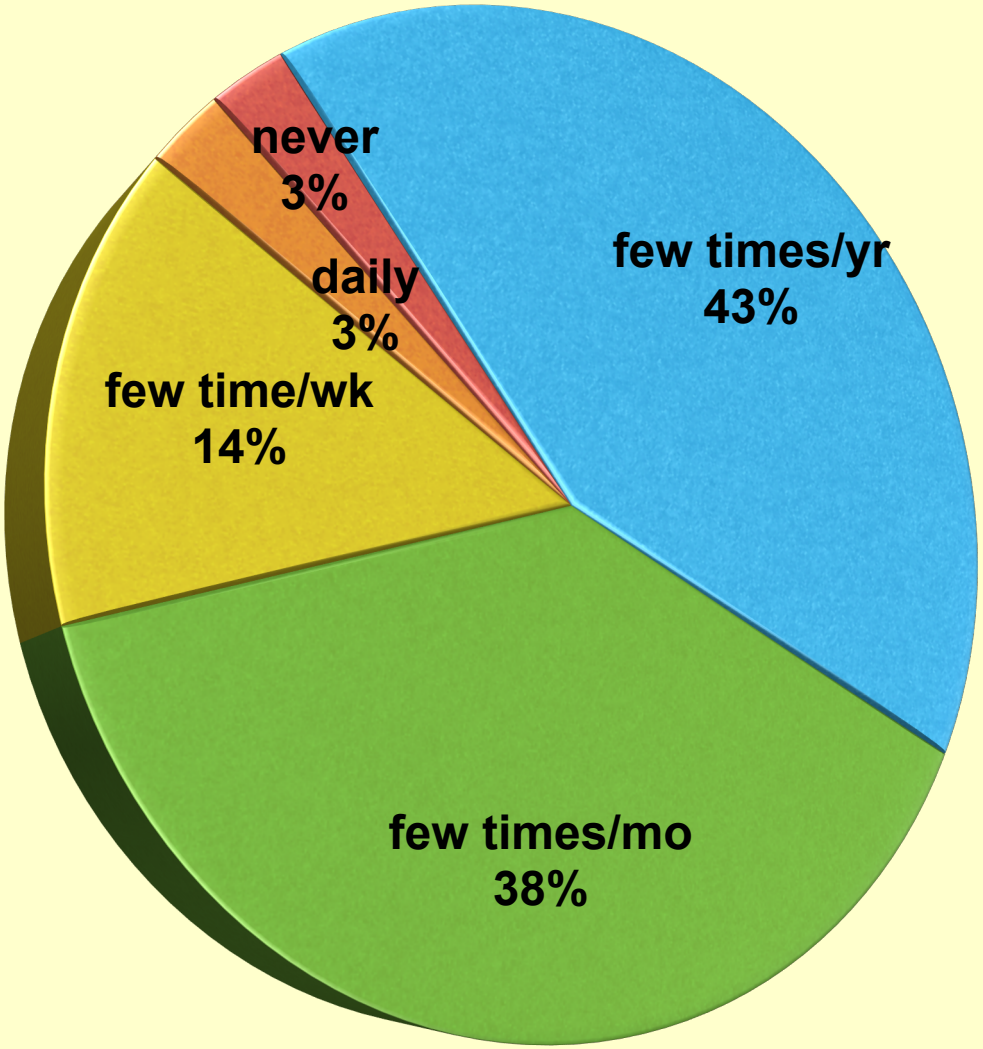
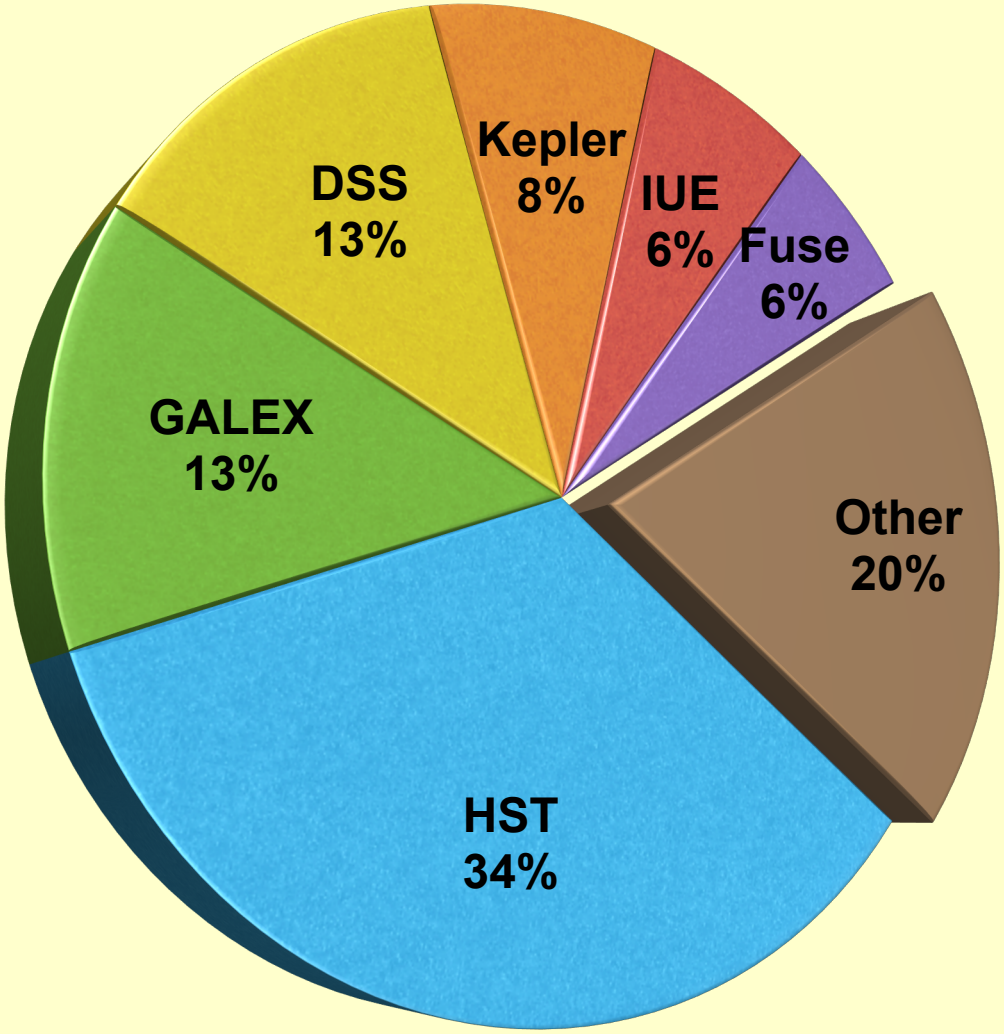
1. How often have you used MAST in the past 12 months?



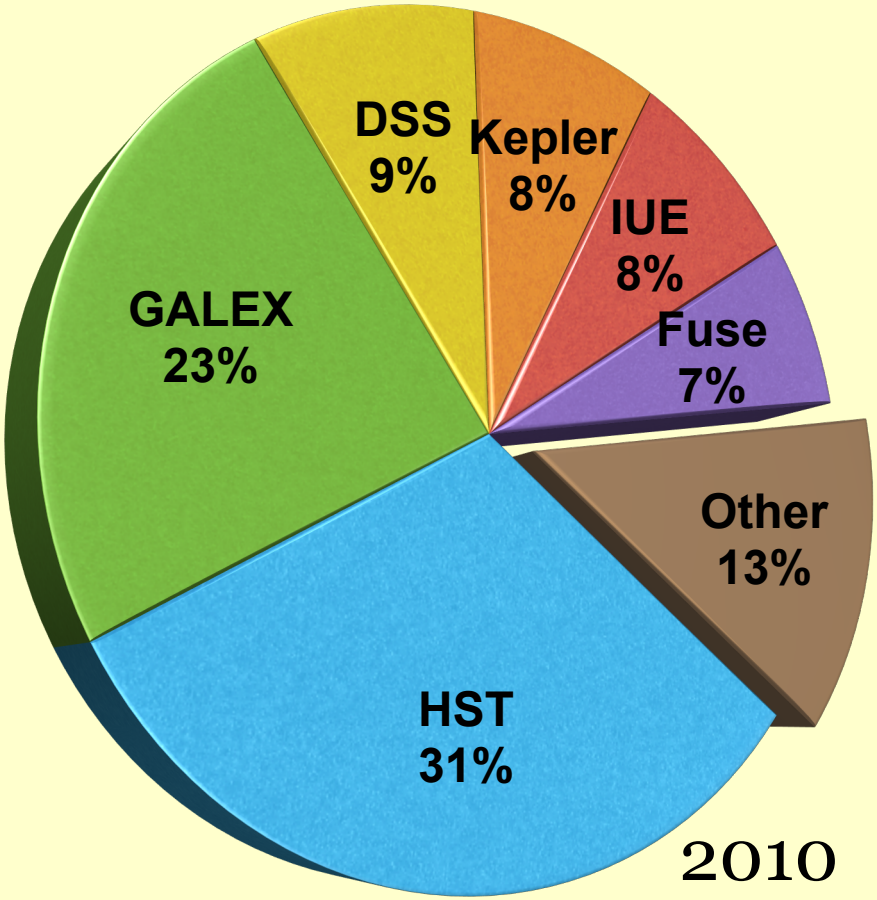
418 Responses

2010: 126 Responses

2. Which missions did you access?

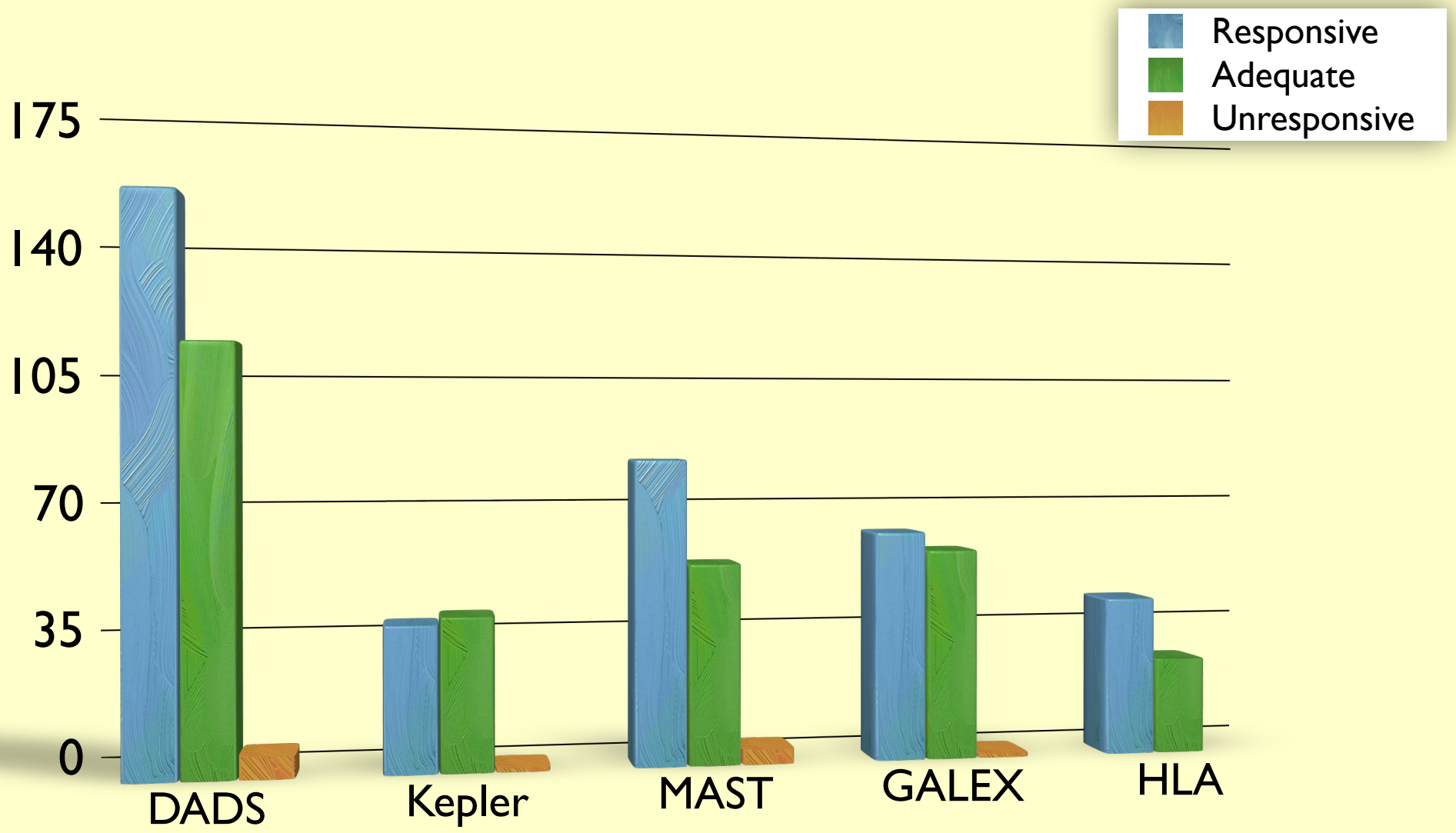


2011



2010

3. What did you think about MAST's performance?

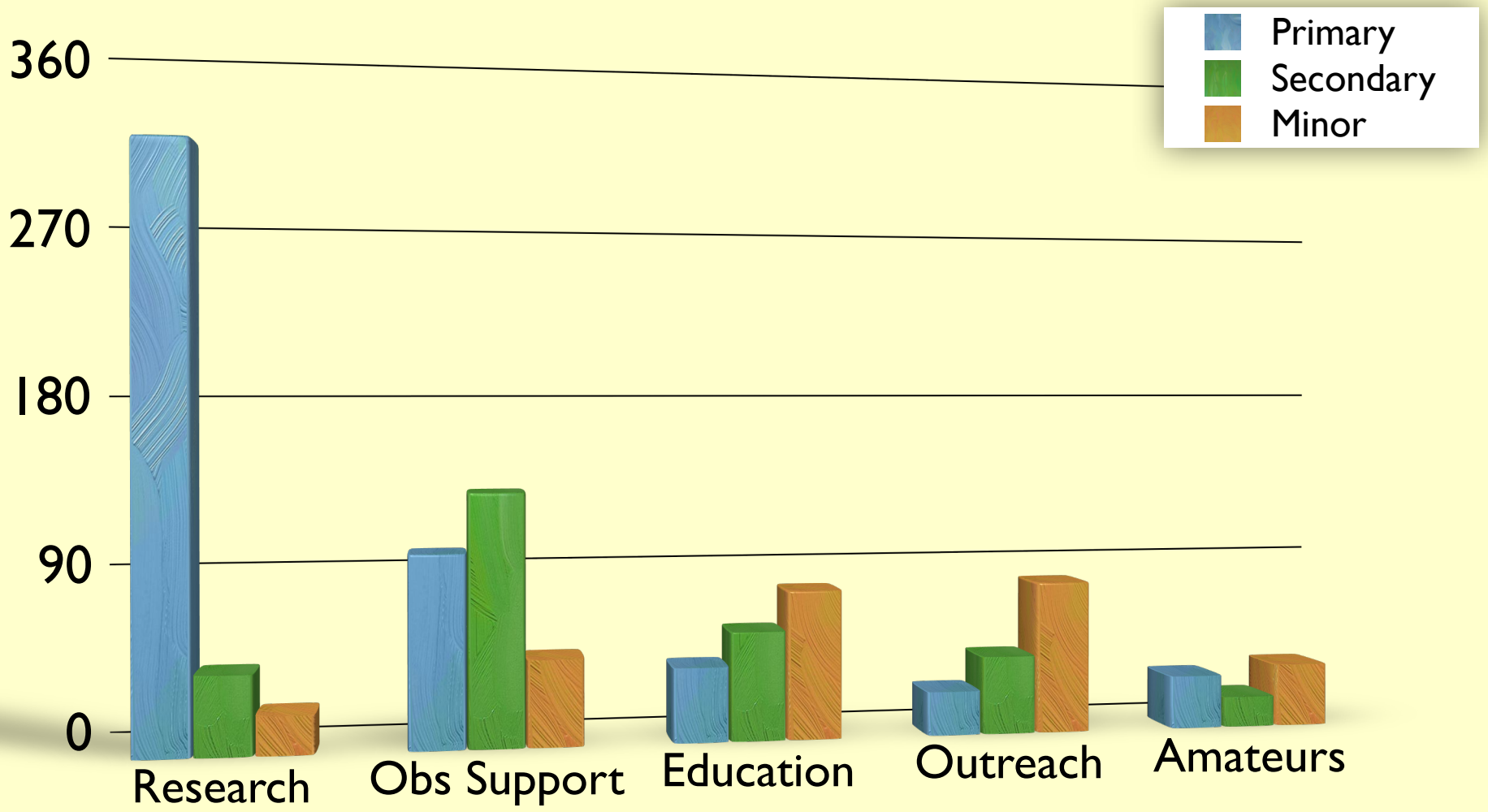


- Everything seems to be fairly speedy. It would be extremely convenient if all the files were available for direct FTP access/ download but obviously that's not an option.

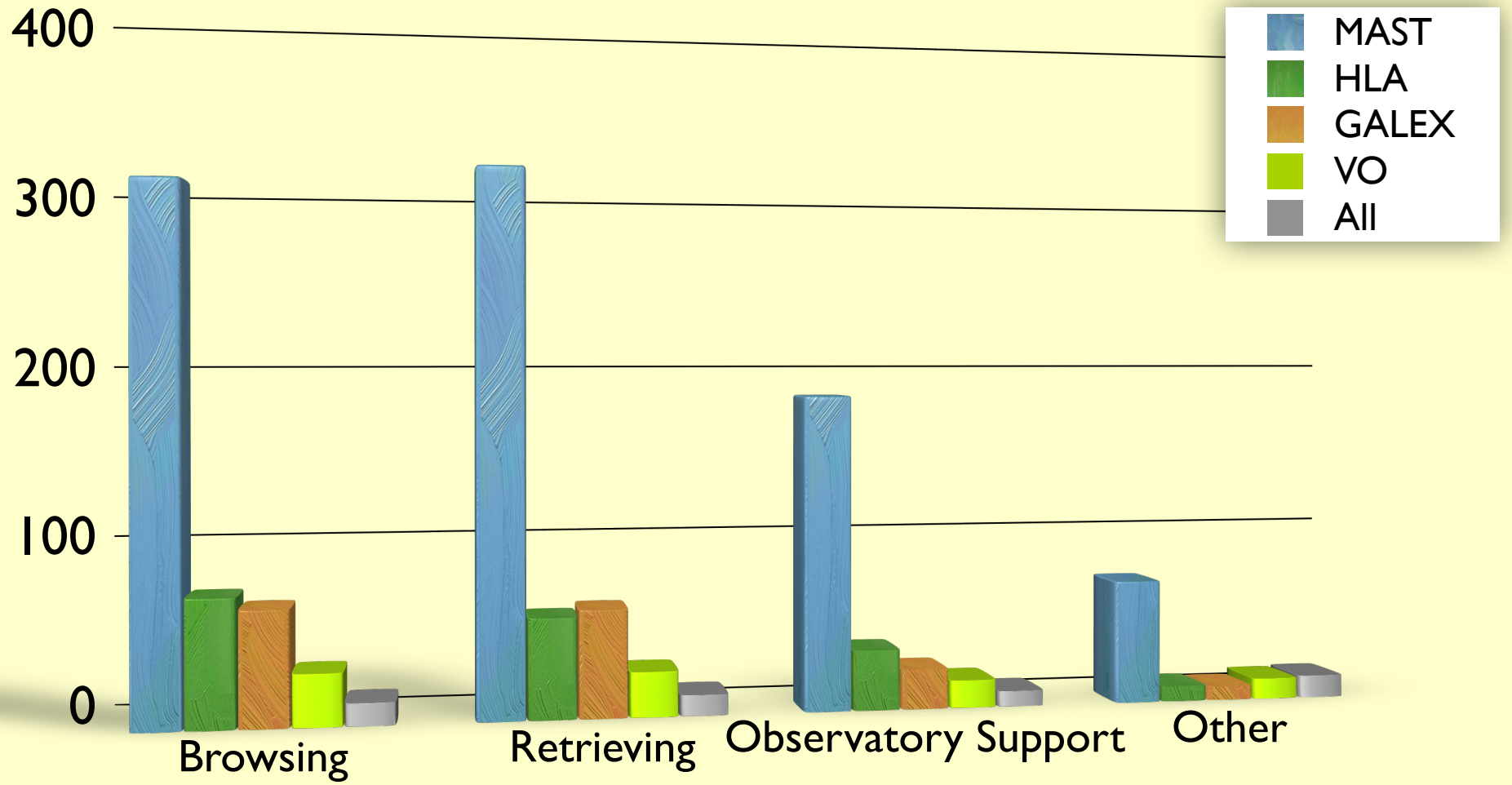
- HST OTF processing times have sped up significantly in past months.

- The consistency with which queries were completed was poor. But the service overall was adequate given what it is trying to achieve.

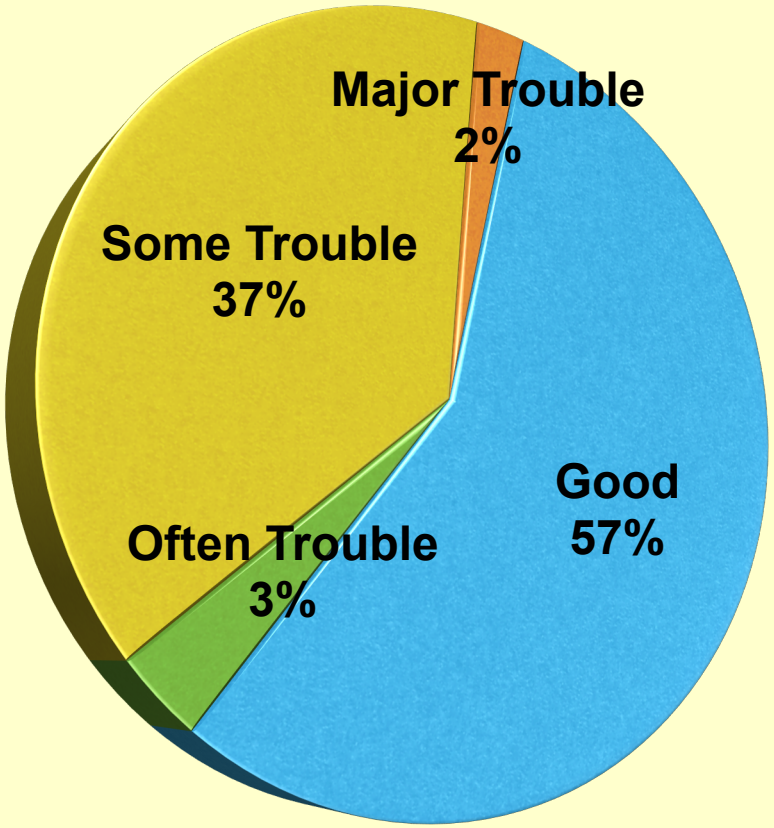
4. Rank your usage related to the following activities



5. Which MAST interfaces do you commonly use?



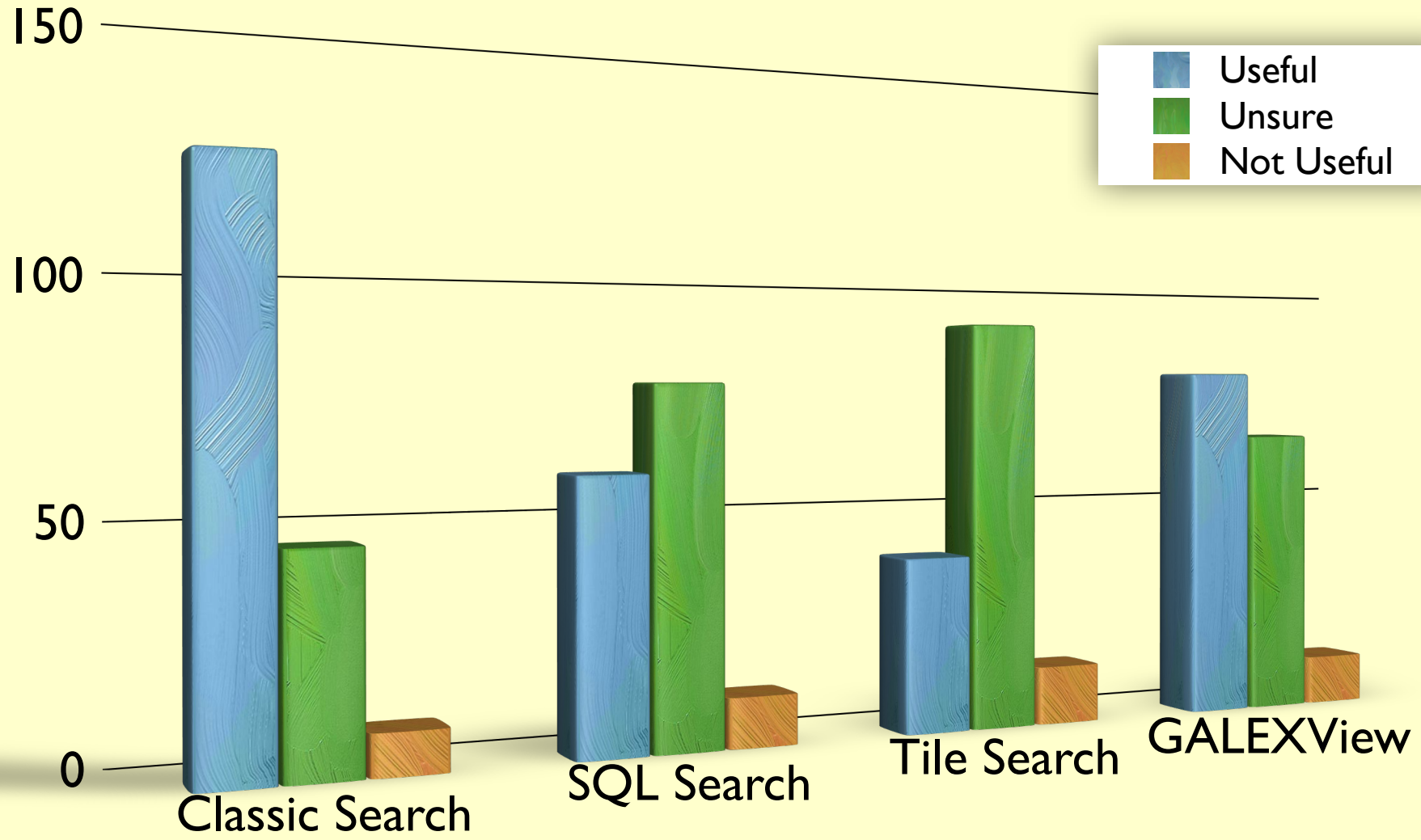
6. Describe your experience with MAST documentation



- Sometimes hard to find things because they are buried 3 levels down in the website link structure.
- I have never looked for documentation. The interface is fairly intuitive.

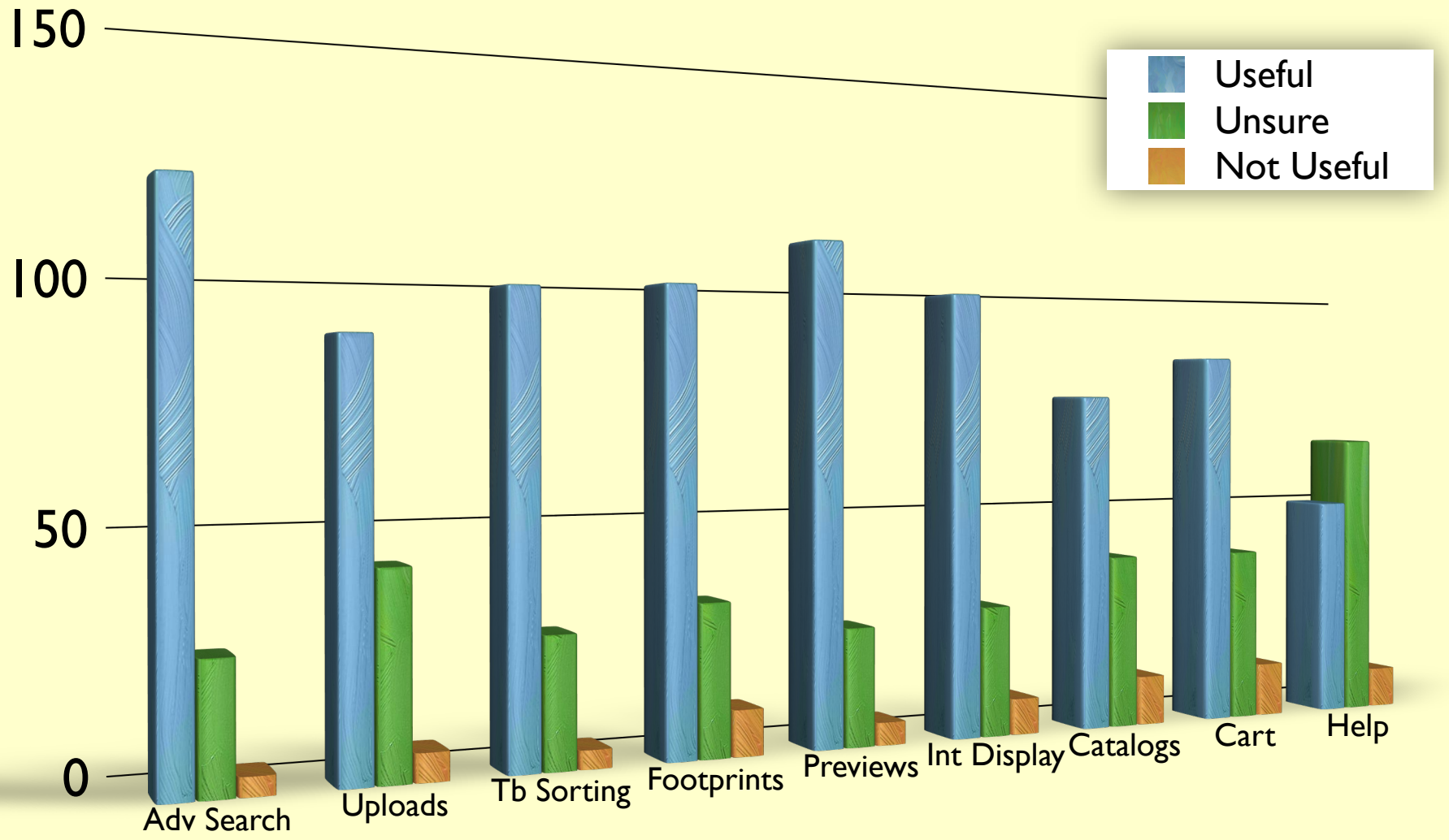
355 Responses

7. Please rate the usefulness of the following GALEX tools



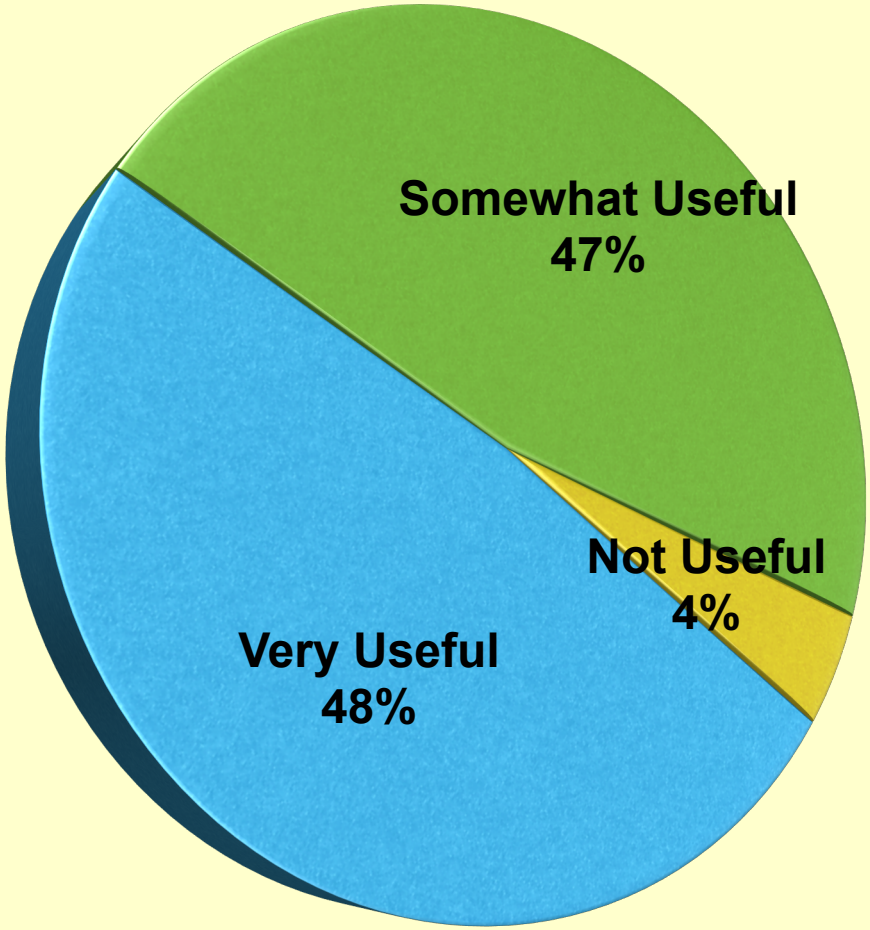
- I find the GALEXview interface not intuitive, but useful.
- I was first skeptical about GALEXView but I am now very happy with it.
- GALEX CasJobs output results cannot be exported as FITS tables due to some bug. Please fix!!!
- GALEXView would benefit from a tool that would create color postage stamps of a list of objects, similar to the SDSS Image List Tool.

8. Please rate the usefulness of the following HLA tools

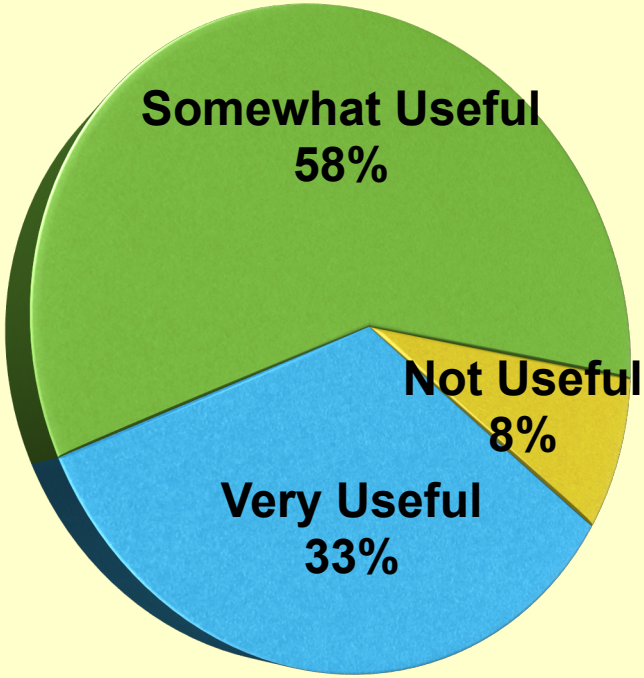


- I recall sometimes hla and mast provided different results - it would be nice to be rest assured that both yield the same results for any target search
- HLA has a fantastic interface, including searching, sorting/ filtering the search results, and previewing data. Cart is great too
- Direct download of HLA images using VO interfaces requires some sort of hacking. It would be nice to have it properly documented.
- HLA is just great!

10. Describe your experience with the Kepler archive

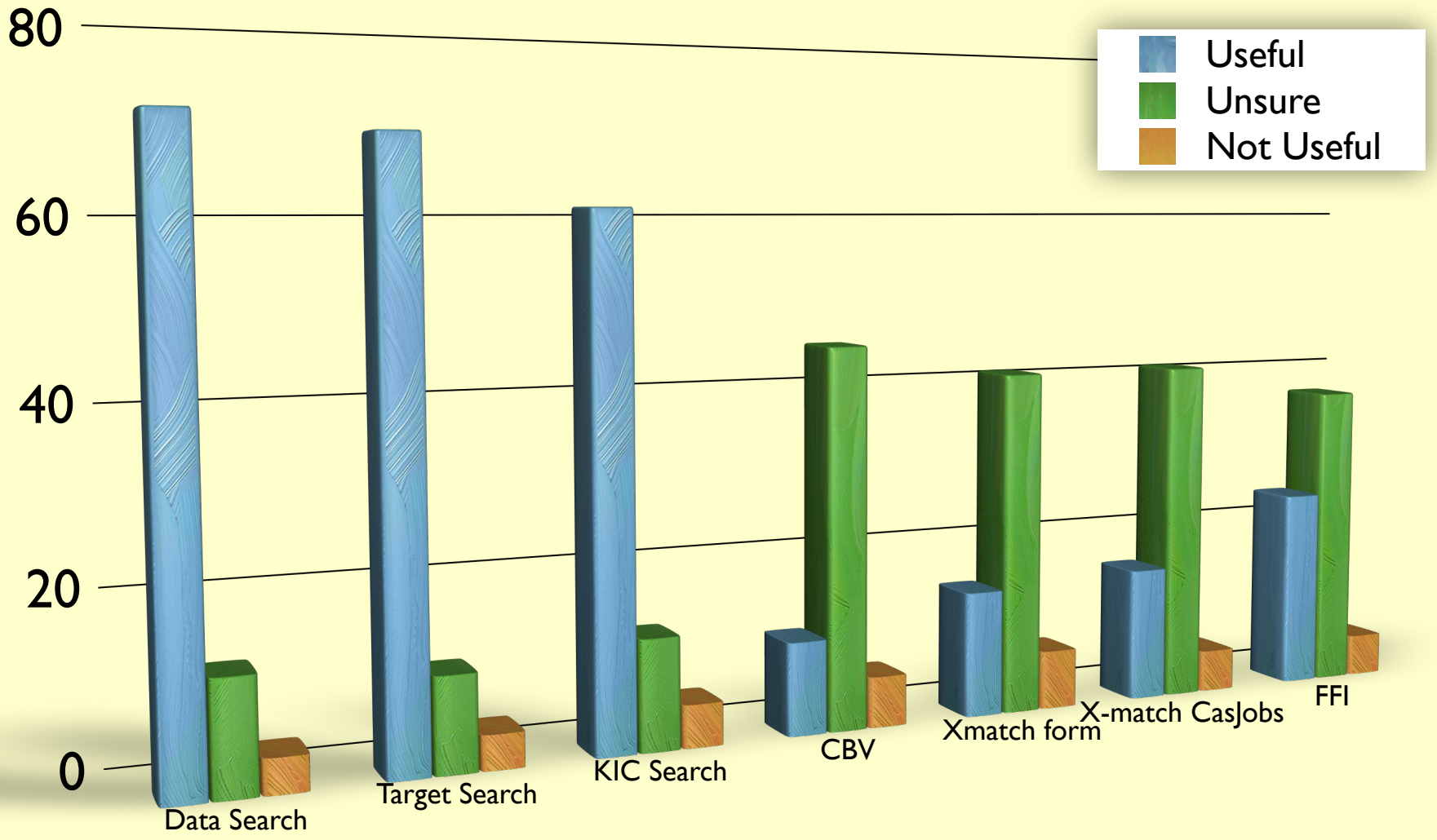


2011

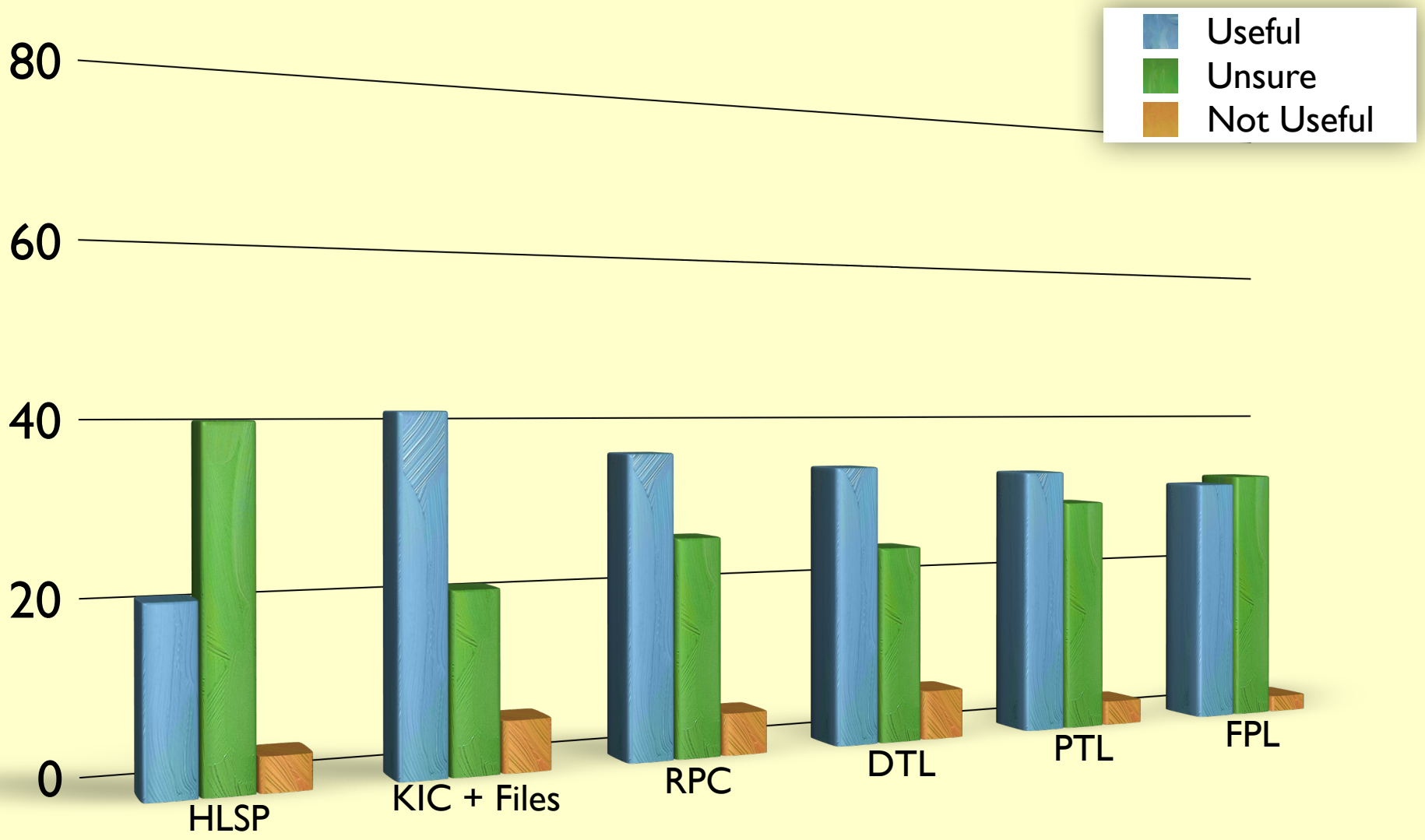


2010

11. Please rate the usefulness of the following KEPLER tools



11. Please rate the usefulness of the following KEPLER tools

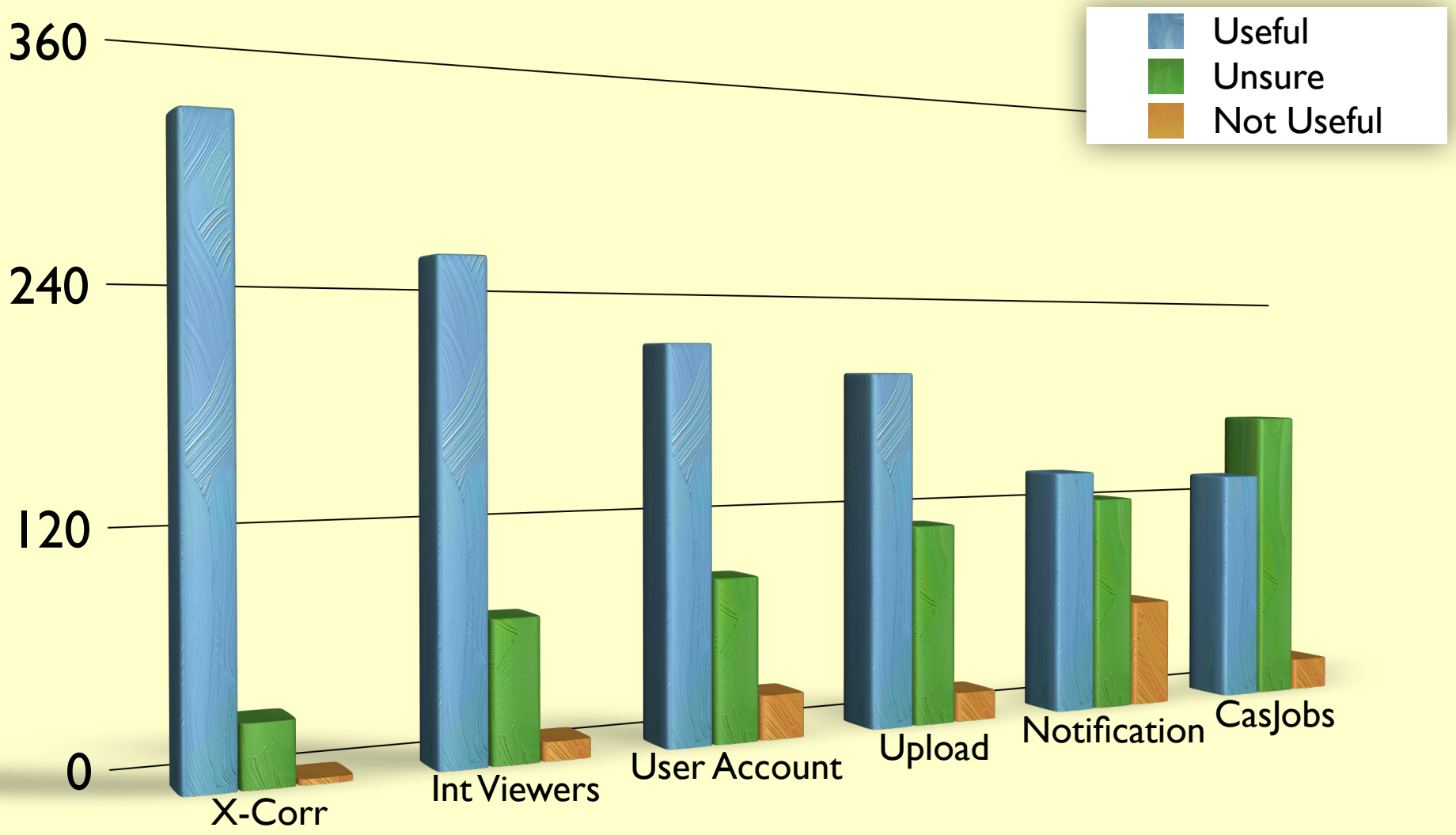


- I heard that Kepler data is not open to the public, needed to sign some institutional papers etc.

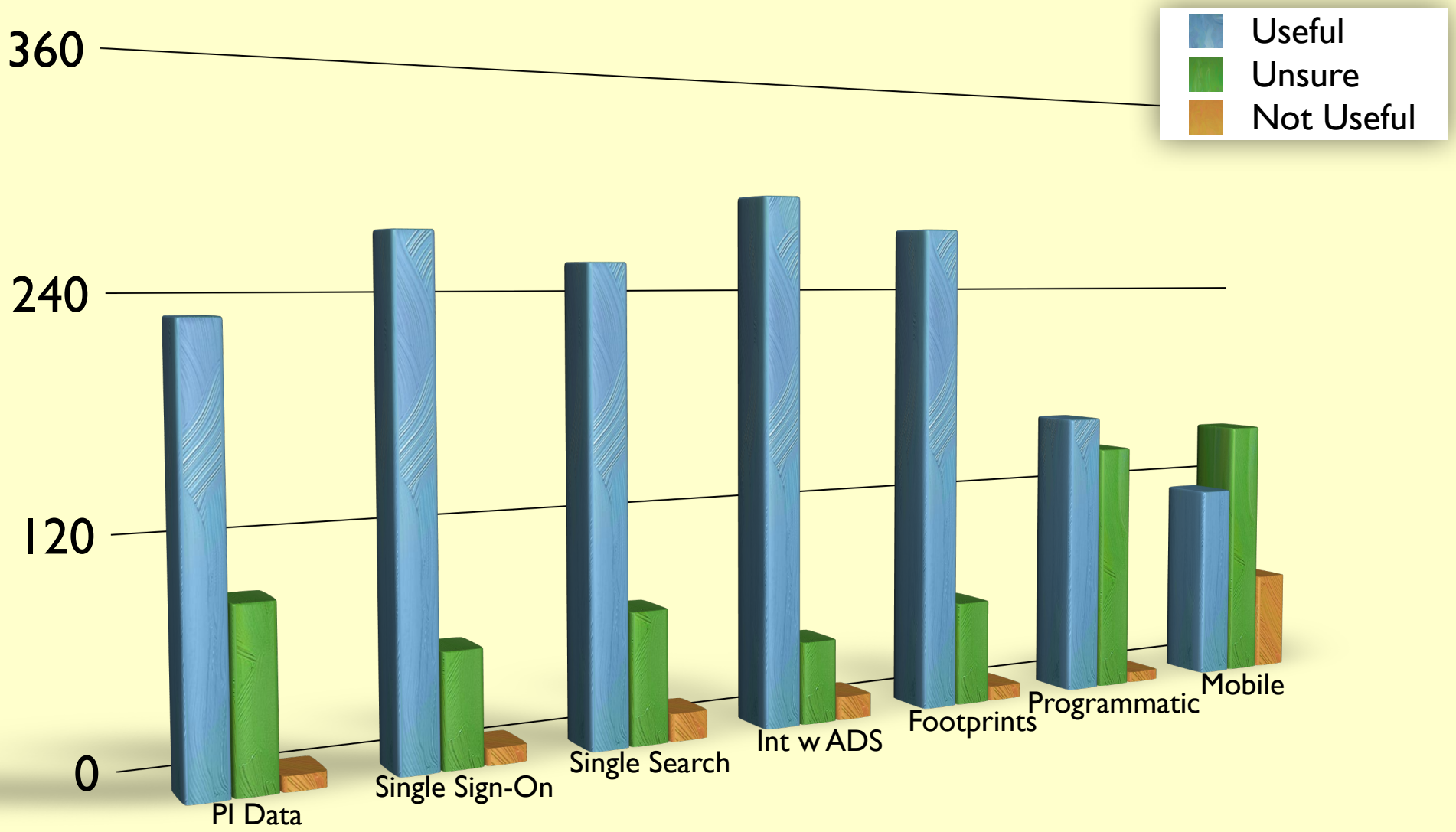
- Obtaining data via an ftp interface is somewhat clumsy and old fashioned. You can only download the tar file, you can't get a list of the directory and see what is in there.

- Kepler has changed several times the data format, which makes more complicated the access to the information (although this is under Kepler responsibility, not MAST).

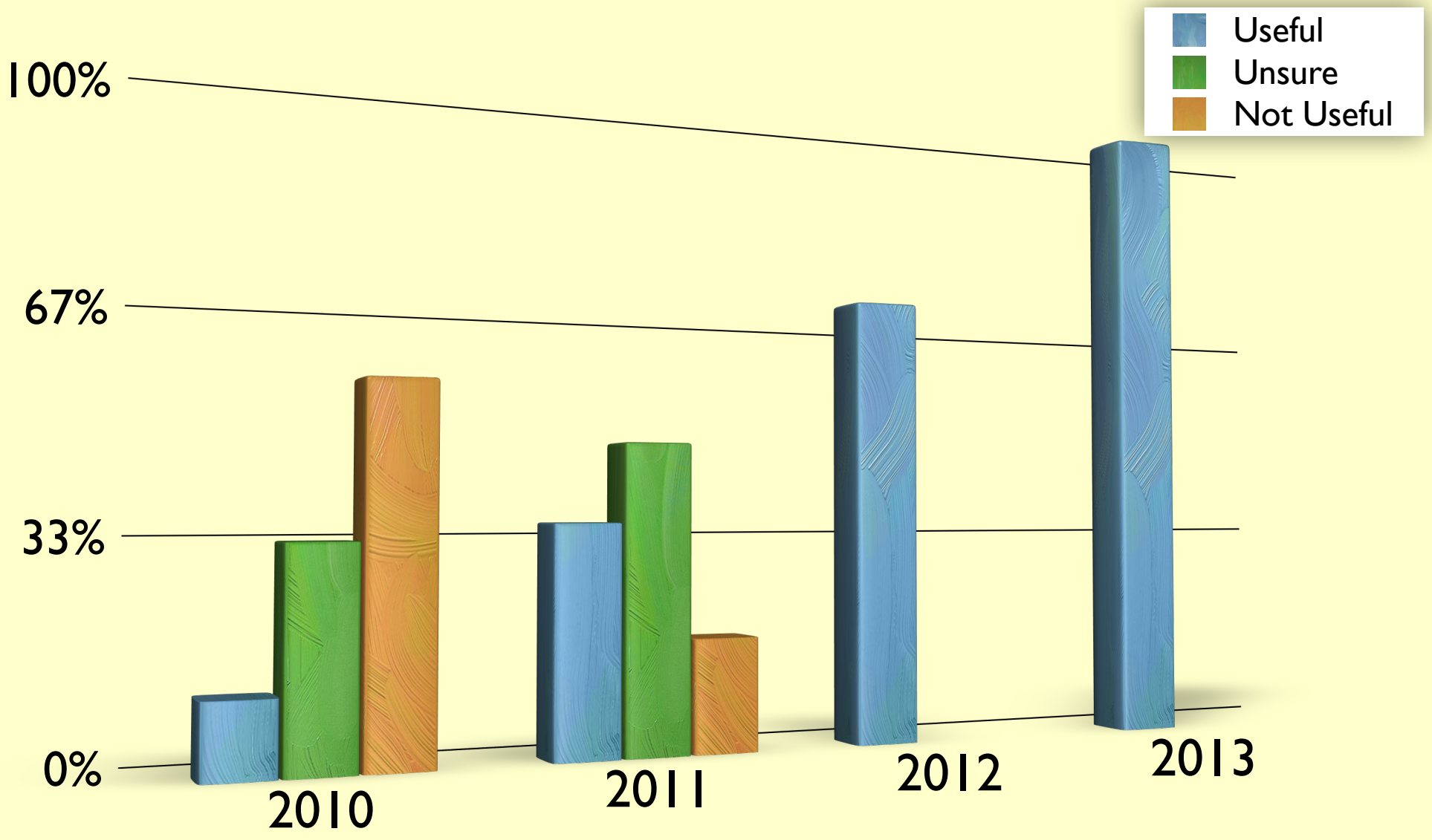
12. How important are the following for MAST success?



12. How important are the following for MAST success?



Mobile Trend



- It would be extremely useful to have a user preferences interface
- I would be awesome to have a single HLA-like interface for all missions where one could easily switch on/off what kinds of data one wants.
- Despite my grousing, I love the service!! You've set the paradigm. Chin up. Onward and upward.
- Without MAST, I would be out of a job [...]

http://archive.stsci.edu/s/surveysumm2011.html